RESA-I STATUS REPORT			
PROGRAM: Adolescent Health Initiative			
DATE:			
STAFF:	Selina Vickers, Adolescent Health Initiative Coordinator		
FUNDING SOURCE:	State and Federal		

AREA: Increasing Adolescent Well visits		
ACTIVITIES	POPULATION	COMMENTS
	SERVED	
Wyoming Co Wellness Team	Wyoming County	Gave out 20 "Let's Talk" papers.
		(positive youth development) Gave
		out 20 resource papers to identify
		what the AHIC can provide (positive
		youth development, bullying
		prevention, adolescent well visits, immunization, improved nutrition,
		increasing physical activity). Gave
		out 20 FLASH registration and
		information forms (positive youth
		development).
Summers County FRN Meeting	Summers Co	Attended Summers Co FRN
		meeting. Shared what I can do for
		bystander, wellness, bullying, Let's
		Talk, YMHFA, etc
Summers County Health Dept.	Summers Co	Visited clinic and discussed services
		offered to teens and how to increase
		teen access of their clinic.
Erma Byrd Center	RESA 1 and WV	Distributed information on
		building positive youth
		development, increasing
		adolescent well visits, bullying
		prevention. Also gave out info on
		Let's Talk month - including T-
		shirts and magnets.

AREA: Decrease bullying		
ACTIVITIES	POPULATION	COMMENTS
	SERVED	
Internet Safety Training	McDowell Co	Met with 100 middle school students
		at Sandy River Middle School.
		Trained on internet safety and ways
		to avoid bullying/cyberbullying and
		avoid being a person who does that.
Raleigh Co Service Employees	Raleigh Co	Trained 122 Raleigh Co Service
Service Training Day		Employees on bystander
		intervention. Discussed school
		policy, bystander effect and trained
		on 4 options.

RESA 1 and WV	FLASH training for Elementary
	teachers. Curriculum includes
	bullying prevention, cyber bullying
	and bystander skill building.
RESA 1 and WV	FLASH for Middle and High School
	Health teachers. FLASH includes
	bullying prevention, internet safety
	and building bystander skills.
RESA 1 and WV	Distributed information on
	building positive youth
	development, increasing
	adolescent well visits, bullying
	prevention. Also gave out info on
	Let's Talk month - including T-
	shirts and magnets.
RESA 1 and WV	Promoted bystander intervention
	on social media through WV
	TAG and RESA 1 Facebook
	pages, as October is Bullying
	Prevention month.
Raleigh Co	Coordinated training for 125
	elementary and middle school
	students on bystander intervention
	and how to stand up to bullying.
	Note: I was unable to do this
	training myself. The RSWS
	provided the training.
	RESA 1 and WV RESA 1 and WV

AREA: Foster nurturing relationships between young people and caring adults (positive youth development)

ACTIVITIES	POPULATION	COMMENTS
	SERVED	
Newspaper article	RESA 1	Interview with local news reporter.
		Reported on Let's Talk month, gave
		resources for positive youth
		development.
Internet Safety Training	McDowell Co	Met with 100 middle school students
		at Sandy River Middle School.
		Trained on internet safety and
		included the importance of talking
		with parents, reporting to parents
		when disturbing things happen
		online. Gave internet safety contract
		and "homework" to take home and
		discuss and complete with parent or
		caregiver.
FLASH for Elementary	RESA 1 and WV	FLASH training for 8 Elementary
		teachers. All lessons include

		homework for kids to do with a parent or guardian and discuss home values and expectations
FLASH for Middle and High Schools	RESA 1 and WV	FLASH training for 15 middle and high school health teachers. Curriculum includes homework after each lesson for parents and students to discuss about relationships and discuss home values and expectations
Erma Byrd Center	RESA 1 and WV	Distributed information on building positive youth development, increasing adolescent well visits, bullying prevention. Also gave out info on Let's Talk month - including T-shirts and magnets.

RESA-I STATUS REPORT		
PROGRAM: Adult Basic Education Technology Coordination West		
Virginia		
DATE:		
STAFF:	Louise Miller, Technology Coordinator	
FUNDING SOURCE:	State and Federal	

AREA: Adult Education Management Information System (AEMIS)		
ACTIVITIES	POPULATION SERVED	COMMENTS
Continued development of "Adult Basic Education Management Information System (AEMIS)" 1. General maintenance of error messages 2. Updates to AEMIS2 3. Updates to AEMIS for PY2017 4. Updates to various reports	WV Adult Education (WVAdultEd) Instructors / Administrators Statewide	Contract with Strictly Business, to maintain and continue development
Provide Technical Assistance to WVAdultEd Instructors statewide upon request 1. Program Improvement 2. Misc. Calls / E-mails 3. Reset Passwords 4. Activate User Profiles 5. Create / Update Classes	WV Adult Education (WVAdultEd) Instructors / Administrators Statewide	

AREA: Professional Development Provided		
ACTIVITIES	POPULATION SERVED	COMMENTS
WIOA Simplified	~	October 17, 2016
3D Printing	Fayette County WVAdultEd	October 26-27, 2016

AREA: Professional Development Attended		
ACTIVITIES	POPULATION SERVED	COMMENTS
WVAEA Conference	~=== : ===	October 17-20, 2016
NRS Reporting National Training	WVAdultEd Statewide	October 4-6, 2016

AREA: Misc		
ACTIVITIES	POPULATION	COMMENTS
	SERVED	

Strictly Business	WVAdultEd Statewide	AEMIS Updates	
		August 17, 2017	
	RESA-I STATUS REPOR	RT	
PROGRAM:	Adult Education & Spo	okes	
DATE:	October 31, 2016	October 31, 2016	
STAFF:	Shawn Cook, Director,	Shawn Cook, Director, Nancy Shannon, Secretary	
	Teachers - Peter M	Teachers - Peter Minogue, Sandra Adkins, Carmella	
	Browning, Jared Cant	Browning, Jared Cantrell, Christine Elkins, Tammy Judy,	
	Helena Ellis, Teresa (Helena Ellis, Teresa Godwin, Melanie Hayslette, Tammy	
	Judy, Julia Williams, S	Judy, Julia Williams, Sheila Radford, Tiffanie Bishop, Joy	
	Walker, Tina White		
FUNDING SOURCE:	State and Federal		

AREA: Adult Education Coordination and Administration		
ACTIVITIES	POPULATION SERVED	COMMENTS
Program administration, including:	Braxton	
• Review of AEMIS	Monroe	
• Process leave and timesheets, budgets for	Pocahontas	
AdultEd classes.	Webster	
 Monitored budgets, prepared requisitions 	Wyoming	
in WEVIS, coded invoices for payment.	All Spokes	
• Reviewed budgets and transaction reports.		
• Facilitate and administer TASC (Minogue)	Braxton/Greenbrier/Pocahontas/	
exam	Summers/Monroe/Mercer	
 Completed pre-audits for Denmar and 	Pocahontas	
Pocahontas AdultEd programs.		
Attended and supported Fall Conference.	All programs	
Facilitated the attendance at the conference		
of nine RESA, as well as Wyoming and		
McDowell staff.		
• Interviewed and hired one sub instructor	Greenbrier	
for Spokes program		
Attended RESA staff meeting		
Coordinated and conducted interviews for	Wyoming & Braxton	
hiring of Spokes instructors in Wyoming		
and Braxton counties.		
Conducted pre-service for Greenbrier	Greenbrier	
AdultEd director		
Facilitated work fair field trip	Summers	

AREA: WIOA Collaboration		
ACTIVITIES	POPULATION SERVED	COMMENTS
Monitored WIOA referrals	All	
Attended Greenbrier collaborative	Greenbrier	
Supported Pocahontas Workforce Center	Pocahontas	
Re-Opening		

AREA: Program Visits & Work with Programs			
ACTIVITIES	POPULATION SERVED COMMENT Visits YTI		
	Anthony Correctional Center		
Program visit (24)	Braxton AdultEd	2	
Conducted pre-audit	Denmar/GBC	1	
	Fayette AdultEd		
	Fayette Spokes		
	Greenbrier AdultEd		
	Greenbrier Spokes		
	McDowell AdultEd	2	
	McDowell Spokes	2	
	Mercer AdultEd	1	
	Monroe AdultEd	1	
Attended graduation and provided resources for instructor	MOCC OIEP	1	
	Nicholas FRF	2	
	Nicholas Spokes		
Conducted pre-audit Program visit	Pocahontas AdultEd /Spokes	4	
8	Raleigh AdultEd	3	
	Raleigh Spokes	2	
	SR J		
	CRJ		
	SCC-CCS	1	
Attended Summers College fair	Summers Lamp/Spokes	2	
	Webster AdultEd / Spokes	1	
Program visit (6/21/26)/provided instructor resources	Wyoming AdultEd/Spokes 5		

AREA: Spokes Programs				
ACTIVITIES	POPULATION SERVED	COMMENTS		
Braxton: Tharp/Bishop/Walker				
Guest Speaker Ami Cook				
Fayette: Shelia Radford & Tiffanie Bishop				
• 6 – Interviews				
• 2 – Customer Service, Level 1				
• 1 – IC3 Certification				
• 1– Living Online Achievement Credential				
• 1 – Key Applications Achievement Credential				
• 1– Computing Fundamentals Achievement Credential				
• 1 – WV Welcome Certifications				
• Shadowing: Teresa Godwin shadowed on 10/28. Carmella Browning and				
Becky Taylor shadowed on 10/31.				
• 1- FAFSA				
• 1 - Job Fair				

Greenbrier: Teresa Godwin & Tina White	
Attended WVAEA Fall Conference	
3 students had a total of 7 job interviews	
2 obtained employment	
2 Customer Service Pt 1 certificates	
1 Customer Service Pt 2 certificate	
2 FEMA Certificates	
4 WVU Nutrition classes with Elizabeth Reynolds	
Participated in College Exploration Week	
Held a celebratory pizza lunch for those going to work	
Shadowed in the Oak Hill class	
Attended final planning meeting for Work Forces annual Veterans	
Recognition reception.	
McDowell: Cantrell & Walker	
• 11 CPR/First Aid Certifications	
• 5 FEMA Certificates	
4 CSR I and CSR II Certifications	
• 2 Job Interviews	
1 Student Passed TASC Exam	
1 Student Passed Prise Exam 1 Student passed parts of TASC	
 1 WIOA Referral to Voc. Rehabilitation 	
Monroe: Judy & White	
Attended the WVAEA Fall Conference	
1 WIOA Referral	
• 2 students Job Interview	
 2 students soo interview 2 students gained employment 	
8 students certified CPR/ First Aid/ AED	
1 student registered for TASC	
WVU Extension Service Nutrition Counselor Elizabeth Reynolds hosted	
classes 1 and 2	
Participation in College Exploration Week	
Nicholas: Adkins & Bishop	
• Collaborated with Jill Cerankowski on updating of WORT-CERT by request	
of Debra Conrad and Christina Harper	
• Attended WVAEA Fall Conference (10-17 to 10-20)	
Presented PD Session LESSON 2: Contextualized Instruction	
• Presented PD Session WORK-CERT: Ready to Work	
• Elected to the Board of Directors of WVAEA for 1 year term (filling	
unexpired term)	
Participation in College Application & Exploration Week	
• 1 student passed Accuplacer needing NO developmental classes!	
• 1 student accepted at New River Community & Technical College	
• 1 student completed FAFSA	
• WVU Extension Agent, Lauren Weatherford presented Money & Budgeting	
• 2 WV Welcome Certificates	
• 2 completed Computer Essentials w/Gold in all 3 areas	
• 1 student obtained employment	

• 5 interviews for students	
• 1 student completed WV Choice Training	
• 1 student obtained Food Handler's Card	
Pocahontas: Williams & White	
• Attended the WVAEA Fall Conference	
• 5 WIOA Referrals	
• 3 student gained employment	
• 3 students took TRA	
• 3 students passed TRA	
• 3 students registered for TASC test	
• 1 Silver National Career Readiness Certification	
• 3 WV Welcome Hospitality Certifications • Attended People of the County Corner Center Grand Re Opening	
 Attended Pocahontas County Career Center Grand Re-Opening 1 Job Shadowing Experience 	
• 3 Job Interviews	
• 7 SPOKES Modules Completed	
• 1 Career Exploration Activity	
• 1 College Exploration Activity	
Raleigh: Ellis & Bishop	
• Attended WVAEA Fall Conference	
WVU Extension Service Nutrition Counselor guided field trip at	
KROGER-focused on nutrition and budgeting	
• 3 students registered to vote	
WVU Ex Service-Terrill Smith-presentation-Money	
WVU Ex Service-Terrill Smith- Don't Marry a Jerk/Jerkette	
• 1 WIOA referral	
• 10 job interviews	
• 4 students gained employment	
• 4 students took TASC exam	
• 2 students passed TASC-2 passed 4 exams	
• 3 students attended Resource Fair at Erma Byrd Center	
• 9 FEMA certificates	
• 1 Computer Essentials Silver Certificate	
• 2 West Virginia Welcome Certificates	
• 3 Customer Service Certificates-Part I	
Participation in College Exploration Week	
Summers: Browning & Walker	
• Attended WVAEA Conference	
• Customer Service 1- 2	
• Customer Service 2- 2	
• WV Welcome 2	
• FEMA Certification- 1	
• Registered to Vote- 5	
• Summers County Adult Ed. & SPOKES College Night-3 attended	
• 2 students completed FAFSA	_

• 4 attend Nutrition Class	
• Computer Essentials Platinum-1	
• Computer Essentials Gold-1	
• 3 IC3 Key Applications certificate	
• 3 IC3 Certified	
• Student Success Luncheon Held	
• 2 students had Job Interviews	
• 5 students attended Job Fair at Erma Byrd Learning Center	
Webster: Melanie Hayslette	
Attended WVAEA Conference	
Participated in Domestic Violence Awareness Month with Connie Lynch	
• 2 Students achieved Customer Service Part 1 Certification	
• 4 FEMA Certifications	
• 3 EVERFI Certificates	
• 1 TRA	
• 10/12/16 Martin Kniley Testing EHI	
Participated in College Exploration Week	
• 1 student began job training	
• 2 Job Interviews	
• 3 WIOA Referrals to me	
• 2 WIOA Youth Connection Referrals from me	
• 2 WV Welcome Certificates	
• 1 student enrolled in college and completed FAFSA	
Wyoming: Ballard & Walker	
w youning. Danard & warker	

Career Development Consultant Reporting Form

Name: Joy Walker Date: August 31, 2016

	Student	YTD	
Activity	# Participating	# Participating	Comments
Resumes Updated	8	18	
Student Credentials			
 CPR/First Aid 	11	11	
 Food Handlers 			
• Other	6	6	WV Welcome Cert., Nutrition Class
Career Exploration Activity	8	8	
Students Obtaining Employment		3	Had interviews
Job Fairs	5	5	Joe Manchin/WorkForce WV-Summers SPOKES/AE
Guest Speakers			
Resource Fair			
Facilitated Monthly Programs			
 New Parents – Wyoming Co. 			
• Other			Assisted w/ preparation for Pocahontas Job Fair
Follow-up			
Job Shadow-CDC			
Training			
Trainings Attended	1		WVAEA Conference
DHHR Meetings	3	3	
Substitute Days			
Employer Contacts			Several at Erma Byrd 10/28/16 Job Fair

Name: Tiffanie Bishop Date: October 31, 2016

Name: Tillame Bishop	Student		
Activity	# Participating	YTD	Comments
Resumes Prepared	14	51	
Student Credentials			
CPR/First Aid			
Food Handlers			
Other			
Career Exploration			
WV Strategic Compass	6	20	
• CFWV	5	11	
• Other			
Students Obtaining Employment	4	23	
Students Withdrawn	3	8	
Job Fairs	1	1	5 total attended
Guest Speakers	4	8	
Students entered postsecondary	0	2	
	CDC		
Established Monthly Programs			
New Parents –			
• Other			
Modules/Workshops taught	2	4	
Additional Portfolio	5	13	
Trainings Attended	2	6	
DHHR Meetings	1	6	
Substitute Days	1	5	
Employer Contacts	3	11	RGH, Panera, WV
			Choice various @ job
			fair.

AdultEd & SPOKES: News & Notes

Nicholas SPOKES



SPOKES Instructors Jill Cerankowski (Mercer) and Sandra Adkins (Nicholas) take time out to take a "selfie" while SPOKES instructors attending the WORK-CERT: Ready to Work Certification session at the WVAEA Fall Conference held October 17 to 20, 2016 at Stonewall Jackson Resort. Sandra and Jill were asked by Debra Conrad, SPOKES Coordinator, and Christina Harper, SPOKES Specialist, to update the professional development session that was last presented in 2011. Approximately 20 SPOKES instructors from around the state participated in the 3-hour session which included interactive participant polling with Poll Everywhere, activities to link SPOKES modules with employer expectations, sharing of best practices to encourage punctuality, and skits showing how to promote certifications in an interview. Debra Conrad shared later that several instructors said "it was the best session of the conference"!



Nicholas SPOKES student Gena Tinnel recently celebrated successfully passing her Accuplacer placement test at New River Community & Technical College. Gena doesn't need to take any developmental classes. Way to go Gena! The SPOKES class celebrated with the Family Learning Center Adult Education students on October 28 with a pizza party. The Family Learning Center had 3 students who passed parts of their TASC exam. It was a great day for everyone!

Wyoming County



Wyoming County SPOKES/Adult Ed student Alicia Tolliver (front left) recently celebrated passing her HSE with a luncheon at Fox's Pizza in Pineville. Alicia is an excellent example of what hard work and dedication will do. Alicia passed her Reading, Social Studies and Science but failed the Math and Writing. Not discouraged, she studied more and passed the Math (and was delighted!), however, she did not pass her Writing. On her third try – she passed her Writing! Congratulations Alicia – you persevered and accomplished your goal! You make us proud!!

RESA-I STATUS REPORT		
PROGRAM: Assessment		
DATE:		
STAFF:	Samuel Smith, Assessment Specialist	
FUNDING SOURCE:	TANF	

AREA: AREA: Testing Clay County, Boone County, Fayette County, Greenbrier County, Logan County, McDowell County, Mercer County, Mingo County, Monroe County, Nicholas County, Raleigh County, Summers County, Wyoming County

ACTIVITIES	POPULATION	COMMENTS
	SERVED	
Administered Test of basic skills in	DHHR Clients, WV	
Reading, Math and Language at all	Works Dept., SPOKES	
levels. (Test of Adult Basic	students	
Education)		
Scored, processed, and returned	DHHR Clients, WV	
results to WV Works Supervisors	Works Dept., SPOKES	
counties in timely, efficient manner.	students	
Administered Emotional Health	DHHR Clients, WV	
Inventory and Learning Needs	Works Dept., SPOKES	
Screening.	students	
Administered WorkKeys	DHHR Clients, WV	
Assessments	Works Dept., SPOKES	
	students	

AREA: Coordination		
ACTIVITIES	POPULATION	COMMENTS
	SERVED	
Accumulated statistical data from counties; prepared monthly reports	WVDE	
and transmitted to State Department of Education.	WV Works	

RESA-I STATUS REPORT	
PROGRAM: Graduation 20/20	
DATE:	October 2016
STAFF:	Teresa Epperley, Graduation Specialist
FUNDING SOURCE: State and Federal	

AREA: Professional Learning		
ACTIVITIES	POPULATION	COMMENTS
	SERVED	
Collaboration with Solution Tree	Teachers,	Dr. Twadell continued working with
and Dr. Eric Twadell to bring a day	administrators, and	schools who are working on
of training to all schools in RESA 1.	district personnel	effective PLCs. This was a
88 educators attended the training.		continuation of the training he did
		for us in July, and included guiding
		the teams in creating common
		formative assessments.

AREA: Support and Collaboration	1	
ACTIVITIES	POPULATION	COMMENTS
	SERVED	***
Attended and participated in school	Teachers, counselors,	We added one more school to the
leadership team meetings for	administrators	initiative, bringing our total number
Graduation 20/20		of schools to 15 - 14 high schools
		and 1 middle school
Attended the RESA Collaborative	RESA personnel	This meeting was led by an assistant
meeting in Clarksburg		principal who guided the group in
		how to implement an unconference.
		The information provided was very
		helpful as we continue to look for
		ways to engage educators in the
		Learning School initiative.
Received a grant from WVDE that	At-risk students in our	These funds will help to pay our
will help fund our graduation	high schools will	coaches through May of this school
coaches through May 2017	benefit from this grant	year and allow coaches to work at a
		minimum of one day per week with
		at-risk students in our high schools
		(that have/wanted a coach).

	RESA-I STATUS REPO	RT
PROGRAM:	MEDICAID	
DATE:	October 31,2016	
STAFF:	Jamie Bailey, Medicaid Specialist	
FUNDING SOURCE:	State and Local	
AREA: MEDICAID BILLING	State and Botan	
ACTIVITIES	POPULATION	COMMENTS
	SERVED	
Billed Medicaid	McDowell	\$76.66
	Mercer	\$15,574.71
	Monroe	
	Raleigh	\$23,538.44
	Summers	\$1,688.82
	Wyoming	
AREA: MEDICAID		
ACTIVITIES	POPULATION	COMMENTS
	SERVED	
Technical Assistance	McDowell	Assisted with provider enrollment.
		Transmitted billing files and ran
	7.5	remittances
	Mercer	Assisted with provider enrollment
		and billing questions. Transmitted
	Monroe	billing files and ran remittances.
	Wionroe	Assisted with provider enrollment and questions concerning billing.
	Raleigh	Assisted with provider enrollment
	Raicign	Transmitted billing files and ran
		remittances
	Summers	Assisted with provider enrollment
	2 0	and questions concerning billing.
		Transmitted billing files and ran
		remittances
	Wyoming	Assisted with provider enrollment
		Transmitted billing files and ran
		remittances
AREA: Special Education		
ACTIVITIES	POPULATION	COMMENTS
TD 1 1 1 A 1 4	SERVED	1 10 6 1 10 1
Technical Assistance		Inputted Professional Development
		data, made copies, prepared folders,
		and mailed letters.

AREA: Meetings		
ACTIVITIES	POPULATION	COMMENTS
	SERVED	

RESA-I STATUS REPORT	
PROGRAM: Public Service Training	
DATE:	October 2016
STAFF:	Robbie Bailey, Coordinator
Sandy McClung, Regional Wellness Specialist	
FUNDING SOURCE:	State

AREA: CPR		
ACTIVITIES	POPULATION	COMMENTS
	SERVED	
HEALTHCARE PROVIDER CPR	RALEIGH	ARCH COAL
HEALTHCARE PROVIDER CPR	RALEIGH	RALEIGH CONVENTION
		CENTER
CPR	GREENBRIER	RUPERT FD
CPR	GREENBRIER	ALDERSON FD

AREA: First Aid classes		
ACTIVITIES	POPULATION	COMMENTS
	SERVED	
FIRST AID	GREENBRIER	RUPERT FD
FIRST AID	GREENBRIER	ALDERSON FD
FIRST AID	SUMMERS	WV WILDLIFE OFFICE
FIRST AID	RALEIGH	ARCH COAL

AREA: Fire Classes		
ACTIVITIES	POPULATION	COMMENTS
	SERVED	
FIRE EXTINGUISHER SAFETY	RALEIGH	REGISTER HERALD STAFF
FIRE OFFICER 1&2	MCDOWELL	MCDOWELL 911
FIRE OFFICER 1&2	WYOMING	PINEVILLE FD
RESCUE CORE	FAYETTE	ARMSTRONG CREEK FD
RESCUE CORE	RALEIGH	BRADLEY PROSPERITY FD

AREA: EMS Classes		
ACTIVITIES	POPULATION	COMMENTS
	SERVED	
EMT-M R4	RALEIGH	ARCH COAL
EMT-M R4	RALEIGH	RALEIGH CONVENTION
		CENTER
EMT-M R4	RALEIGH	MARFORK - ALPHA

AREA: Meetings		
ACTIVITIES	POPULATION SERVED	COMMENTS
RALEIGH COUNTY 911	RALEIGH	RALEIGH COUNTY
WELIGH COUNTY 711	IV ILLIOIT	FIREFIGHTERS ASSOCIATION
PINEVILLE FD	WYOMING	WYOMING COUNTY
		FIREFIGHERS ASSOCIATION

RESA-I STATUS REPORT	
PROGRAM:	Regional School Wellness
DATE:	October 2016
STAFF:	Sandy McClung, Specialist
FUNDING SOURCE:	State - WVDE

AREA: Meetings/Conference/calls		
ACTIVITIES	POPULATION SERVED	COMMENTS
Handle with Care Conference	All Counties	Charleston October 10,11,13 2016
Team Nutrition Conference	All Counties	Charleston October 12, 2016
Attended WVDE meeting	Raleigh & McDowell Counties	Charleston October 12, 2016 (Four RESA 1 schools recognized for their efforts in LMAS)
McDowell County Wellness meeting with ATOD meeting in Welch Regional Youth Service Meeting/FMRS	McDowell County All counties All counties	October 17, 2016 discussed state initiatives October 25, 2016
Teresa Mace/Dasheema Jarrett CDC scorecard		October 26, 2016 went over results from data collected thru counties last year to work on an action plan to increase workplace wellness

AREA: Wellness /Nutrition		
ACTIVITIES	POPULATION	COMMENTS
	SERVED	
Met with Child Nutrition/Wellness	Wyoming County	Pineville 10/19/16
Chair to discuss strategies to		
implement state initiatives		

RESA-I STATUS REPORT		
PROGRAM:	Regional School Support Specialist	
DATE:	October 2016	
STAFF:	Amy Semonco, Specialist	
FUNDING SOURCE:	State	

AREA: Education & Support		
ACTIVITIES	POPULATION SERVED	COMMENTS
A-F Meeting	All RESA 1 counties	Participated in the A-F meeting held at RESA 1, informing county staff and Superintendents of the Accountability System.
PALS Assessment Training	Peterstown Elementary	Attended the PALS Assessment training provided to teachers in grades K-2.
Classroom observations	Cranberry Prosperity Elementary	Provided observation and classroom management strategies as requested by Principal.
Early Literacy activities, class observations, and meetings	Montcalm Elem, Peterstown Elem, Clear Fork Elem, Huff Consolidated	Provided school visits, class observations, data analysis, training, and assisted with collaborative planning in these Early Literacy Schools.

AREA: Training & Awareness		
ACTIVITIES	POPULATION	COMMENTS
	SERVED	
Ruby Payne Training	All RESA 1 counties	Attended Ruby Payne Training
		targeting how to reach students
		living in poverty and low-SES
		conditions.
WV Leaders of Literacy Fall Forum	K-3 teachers from Early	Participated in training focusing on
	Literacy schools in all 6	Early Literacy skills and advancing
	RESA counties	readers in the classroom. Lynne
		Ecenbarger from Staff Development
		for Educators gave teachers
		strategies and tools to use to enhance
		reading education in the classroom.

AREA: Collaboration & Leadership

ACTIVITIES	POPULATION SERVED	COMMENTS
Leadership Team Meeting	Peterstown Elementary, Clear Fork Elementary	Attended and participated in the Leadership Team Meetings at these respective schools.
RESA Collaborative	RESA staff	Attended an "Unconference" focusing on topics relevant to data collection, Early Literacy Schools, Graduation 20/20, and Learning Schools.
Early Literacy RS3 Taskforce	Early Literacy schools	Attended RS3 meeting focused on Early Literacy schools. Received training on Word Study/Words Their Way.
Early Literacy Study Group	Mercer County staff	Participated in the Early Literacy group comprised of teachers and county staff focusing on Early Literacy.
2017 WV Science Bowl conference call	All RESA 1 counties	Completed necessary paperwork and gathered information through conference call with NETL for RESA 1 middle and high school teams to compete in the RESA 1 Science Bowl.
Professional Learning Team Meeting	RESA staff	Attended and participated in the Professional Learning Team Meeting focusing on Becoming a Learning School model.

RESA-I STATUS REPORT	
PROGRAM:	Special Education
DATE:	October 2016
STAFF:	Robert G. Bartlett, Director
FUNDING SOURCE:	State and Federal

AREA: Education and Awareness		
ACTIVITIES	POPULATION	COMMENTS
	SERVED	
CPI- Key Point Refresher	McDowell County	Conducted a CPI- Key Point
		Refresher training to fulfill yearly
		certification requirements of Policy
		4373. 17 participants

AREA: Education and Awareness		
ACTIVITIES	POPULATION	COMMENTS
	SERVED	
CPI- Initial Certification	Mercer County	Conducted a CPI- Initial
		Certification training for Mercer
		County staff. 16 participants
SAT Policies and Procedures	Mercer County	Conducted a SAT training for
		Memorial, Whitethorn and Bluefield
		Intermediate schools. 32 participants
Instructional Practices Inventory	Raleigh County	Presented and IPI- Level 1 Coder
(IPI) Level 1 Coder Training		training for Raleigh County teachers
		and administrators. 20 participants

AREA: Education and Awareness		
ACTIVITIES	POPULATION SERVED	COMMENTS
Instructional Practices Inventory (IPI) Level 1 Coder Training	Raleigh County	Presented and IPI- Level 1 Coder training for Raleigh County teachers and administrators. 20 participants
Substitute Teacher Training- Special Education Overview	All RESA 1 Counties	Presented a Special Education Overview for substitute teacher candidates (per Drexel Sammons) 45 participants

AREA: Leadership and Collaboration

ACTIVITIES	POPULATION	COMMENTS
	SERVED	
WV Council for Administrators of	All RESA 1 Counties	Attended WVCASE Fall Conference
Special Education (WVCASE)		Topics: Art Cernosia- Legal Updates,
Conference		WVDE Updates, Pre-K Issues,
		Beginning Special Education
		Teacher Mentoring, Expanded
		School Mental Health
State RESA Special Education	All RESA 1 Counties	Discussed: PBIS Regional
Directors Monthly Meeting		Trainings, ECPBIS Updates, Autism
		Coordinator Position, WVCASE
		Report-Out, WVCEC Conference,
		Office of Early Learning Update
Monthly County Special Education	All RESA 1 Counties	Discussed: Autism Coordinator
Directors Meeting		Position, SAT Trainings, CPI
		Trainings, WVCASE
		Conference/Updates, WVCEC Fall
		Conference, County Test
		Coordinator's Training, Resources

AREA: Leadership and Collaboration		
ACTIVITIES	POPULATION SERVED	COMMENTS
Learning Schools Team Meeting	All RESA 1 Counties	Attended meeting of the RESA 1 Learning Schools Team to plan initiative.
National Technical Assistance Center on Transition (NTACT) Conference Call	All RESA 1 Counties	Participated with the WVDE in a Conference Call with NTACT partners in the revision of a Logic Model for the State's Systemic Improvement Plan (SSIP)

RESA-I STATUS REPORT	
PROGRAM:	SPOKES - Career Development Consultant (CDC) for
	Greenbrier, Monroe and Pocahontas (25%)
DATE:	October 2016
STAFF:	Tina White, Career Development Counselor
FUNDING SOURCE:	State and Federal

AREA: Collaboration, Education and Awareness		
ACTIVITIES	POPULATION	COMMENTS
	SERVED	
Continue regular meetings	Greenbrier, Monroe and	
with DHHR caseworkers at	Pocahontas Co	
the Greenbrier, Pocahontas	SPOKES	
and Monroe Co DHHR		
offices to discuss status of		
current SPOKES students		
and those in follow-up.		
 Continue promoting 		
Employment Subsidy		
Program (ESP) as		
appropriate.		
 Continue meetings/visits to 		
the Greenbrier, Monroe and		
Pocahontas Co SPOKES		
class to follow-up with		
current students, conduct		
orientation and develop self-		
sufficiency plans with new		
students.		
Forward employer		
contact/student status		
information to appropriate		
DHHR office caseworkers.	Business and industry	
Continue employer visits	throughout Greenbrier,	
throughout Greenbrier,	Monroe and Pocahontas	
Monroe and Pocahontas	Counties.	
Counties on behalf of the		
SPOKES students in an		
effort to solicit potential job		
leads and spread awareness		
of SPOKES candidates.		

Ī	Continue preparing monthly	
	CDC reports and	
	supplemental report	
	information; forward to	
	Christina Harper,	
	appropriate DHHR	
	caseworker and SPOKES	
	instructor each month.	
	 Continue to copy Shawn 	
	Cook on correspondence,	
	along with DHHR	
	representatives.	
	 Attended meeting with 	
	Beverly Ballangee regarding	
	upcoming	
	personnel/caseworker	
	changes at Greenbrier Co	
	DHHR.	
	Dinn.	

RESA-I STATUS REPORT		
PROGRAM:	Technology Services	
DATE:	October 2016	
STAFF:	Shane Radford, Coordinator	
FUNDING SOURCE:	State and Local	

AREA: Repair and Installation Services - Individual technician reports for 13 field staff		
ACTIVITIES	POPULATION	COMMENTS
	SERVED	
Kevin Anglin	McDowell County	Imaged multiple workstations at
		Fallriver Elem. And Riverview HS. I
		have prepped images for multiple
		workstation models. I have tested
		multiple used printers for Riverview
		HS for operability. Joined many
		workstations to domains, and
		installed SMART software on
		laptops. Also moved a Tandberg
		unit to another room.
Jeremy Ball	Summers County	At Summers County High School, I
		responded to work orders that
		include imaging of computers;
		access controls settings, camera
		issues, and wireless issues. At
		Summers Middle Schools, I
		responded to work orders that
		include computer imaging, repair,
		wireless issues and access controls
		settings. Hinton Area Elementary
		School, I responded to work orders
		that include computer imaging,
		projectors, and access controls. At
		Jumping Branch Elementary, I
		responded to work orders that
		include access controls settings,
		wireless issues, imaging of
		computers. At Talcott Elementary
		School, I responded to work orders
		that include computer imaging and
		access controls settings. At
		Summers County Board Office, I

		have worked on day to day issues for the users; access control issues, imaging computers and sorting thru equipment. The big project is keeping the 1 to 1 computer running, also working with Pomeroy and maintenance installing the inactive TV. The other big issue I am facing is how to stop the users from access VPN's.
Ryan Blankenship	McDowell County	I have been doing a lot of big manual labor jobs. These include moving two displays one of which included removal of a smart board, two cabling jobs, and moving the Tandberg system at Riverview. Also we installed and replaced a mobile lab at Fall River.
Vince Estepp	McDowell County	Installing Smarter Balanced testing software throughout the county's mobile and stationary labs. Install updates on PC's for Special Ed. class rooms. Set up and install new PC's for class rooms. Install new access points. Deliver printers to schools. Set up and install PC's in new lab. Move Smart TV's to new class room locations. Visit and assess technology needs for schools for BOE's "Needs Assessment" FY 2016. Virus removal for PC's. Install new drops for schools. Move and re-install Tandberg video conference system for school. Convert mobile lab to Win 10 for special project software for teaching in the class room.
Kenneth Lester	Monroe County	Over the past month supporting the 600 Chomebooks has gone as planned with minor hardware failures relating to the keyboards. We also issued Chromebook to the 9th graders with the 7th grade to come next. LanSchool and the Chrome Management System have been great to work with. The Cloud Print Server has been running well after changes to the server firewall. We have seen some hardware failures requiring total or component replacement of the second Launch

		workstations. Work orders have held steady at 15 – 25 open issues. Window's updates to Win 7 workstations have still been an issue.
Walter Newcomb	McDowell County	As this month is nearing its end, so are several projects that were moved to the proverbial, "Back Burner", in order to prepare for the 2016-17 testing season. This month's major milestones have been the completion of the Distanced Learning equipment move to it new location at RVHS, the finalization of the TFS plan and inventory of needed devices in our system, the completion of all imaging and Smarter Balanced browser installations for the entire district and, the installation of the two new mobile labs and a stationary computer lab at Fall River Elementary.
Nathanial Perry	Raleigh County	We have been quite busy deploying new Apple equipment to the faculty, staff and students. During this month I have completed deployments of MacBooks for the Office of Special Education and those whom did not receive equipment during initial deployment at Independence Middle School. I have also completed deployment of Pre-K through 5th grade iPads at Lester Elementary and Coal City Elementary. I will be completing Sophia-Soak Creek today. The remainder of this week will include cleanup of the middle and high schools, issuing devices to students whom were absent or could not receive equipment for various reasons. I will also begin distribution of applications to the iPads through our MDM suite. The remainder of the month will include any special assignments and catch-up of general duties.
Joshua Prudich	Mercer County	I have replaced a few smart projectors as well as bulbs. I have updated some laptops with new models and re purposed the old one. I have replaced multiple printers and install on the lab computers. I have

		removed viruses and malware. I
		have replaced broken document
		cameras with new ones. I have also
		fixed internet issues in switches.
Justin Prudich	Mercer County	I have been continuing the day to
		day operation of visiting my schools
		on the scheduled basis. I have been
		completing the work orders as they
		come in and getting things ordered
		that need parts. We still work on
		projects once a week and we have
		been getting interactive displays
		install for the art and music teachers.
Aaron Reed	Mercer County	I have been working with System
		Center to develop deployments for
		any operating system to the ASUS
		Transformer T100A and T100HA
		tablets. I am experiencing problems
		adding drivers to the image for each,
		and have tried numerous solutions to
		make them work with the generic
		images, but have not been successful. As there is an order
		placed for 300 T100HA models, I
		have created a dedicated image for
		each model with their drivers pre-
		installed. I am currently finishing
		testing for both models. Another
		issue that has been a setback for this
		project is Windows compatibility.
		The T100A models have a 64-bit
		processor, but due to other hardware
		restrictions are only compatible with
		32-bit operating systems. The
		T100HA is a full 64-bit system, and
		since they are newer releases, are
		only supported for Windows 10.
		Numerous failed attempts have been
		made to make a generic Windows
		8.1 32-bit image, a generic Windows
		10 32-bit image, and a generic
		Windows 10 64-bit image. After the
		Transformer tablets are squared
		away, a generic image for Windows
		10 64-bit will need to be created.
		Due to the imaging problems, I have
		been unable to progress further with
		the Princeton Primary and Montcalm
		Elementary server repairs, but I will
		resume work on these work orders
		after the Transformer tablets are
		arter the Transformer tablets are

		ready for imaging. Numerous
		inconsistencies were noticed with the
		purchase and setup of the Extreme
		network installation, thanks to the
		information received from the
		training. The problem is currently
		being addressed, and a representative
		for Extreme Networks is tentatively
		scheduled to come down to assist in
		the setup in the near, undefined
		future.
Aiden Vrenna	Margar County	
Alden Vienna	Mercer County	I've installed several lab printers and
		configured all workstations in those
		labs to use their new printers.
		Troubleshot large numbers of
		SMART Boards as usual. Some were
		cabled wrong, some required SW
		reinstalls, and some were logging in
		with student accounts which appear
		to restrict SMART Ink. I've
		reimaged some wonky machines. I
		put a large amount of effort into
		resolving the Domain Controller not
		found problem at Glenwood, trying
		my own solutions, trying suggestions
		from the local office and from you.
		Eventually Watson looked at it and
		found that IPv6 was taking
		_
		precedence over IPv4. Disabling 6
		resolved the issue. There were some
		stragglers with audio issues at
		PVMS, and I resolved those. Several
		lab computers were 'infected' with
		advertising browser extensions in
		Chrome. Removal was simple, and
		after talking to Aaron about it, he
		was able to push a group policy that
		blacklists extensions. I've fixed
		Office installations and printers and
		Read Naturally and lions and tigers
		and bears.
John Watson	RESA 1	While I was absent from work for
		most of the October reporting period,
		I have managed to get a few tasks
		accomplished. Trouble shooting
		server DNS issues, general repairs
		-
		and workstation reimaging have
		gotten my attention for the majority
		of the month. The URCast
		presentation from WVNet staff was
		very informative and I am

		appreciative of the opportunity to
		attend.
Joel Weiss	Mercer County	I have assisted in the deployment of multiple smart TV's to Art and Music classrooms. I have setup a new access control system at the Maintenance and Technology building. I pulled a new fiber connection at the Mercer County Technical Education Center that was
		damaged by a delivery truck. I have been working to learn the Extreme Wireless system that we have recently deployed to half of our schools.

AREA: Training		
ACTIVITIES	POPULATION SERVED	COMMENTS
Network Designs and Strategies Workshop	RESA 1 Service Area	Arrangements have been made for five Technology staff members to attend the upcoming WVDE Network Designs and Strategies workshop.
Akamai Webinar	RESA 1 Service Area	RESA 1 will be piloting a content filtering solution to potentially replace the current filtering solution at WVDE
URCast Demonstration	RESA 1 Service Area	Hosted WVNET URCast demonstration.

AREA: Infrastructure Support		
ACTIVITIES	POPULATION	COMMENTS
	SERVED	
Network upgrades	Raleigh County Schools	Configured VLANs and ports to
		support 10gb connections at the
		Raleigh County Network Operations
		Center.
Content filtering configurations	RESA 1 Service Area	Worked with vendors, county and
		WVDE staff to troubleshoot and
		implement content filtering devices
		in multiple counties.
Wireless Infrastructure Support	RESA 1 Service Area	Configured VLANs for Monroe
		County Vocational Center to work
		with the Extreme Wireless solution
		currently implemented. Configured
		QoS settings for specific SSID's in
		Summers County. Upgraded ios on
		multiple access points for Mountain
		View Elem/Middle.

General Network Infrastructure	RESA 1 Service Area	Troubleshot issues related to
Support		Bandwidth, faulty equipment and
		filtering permissions is multiple
		counties.
Router Security Updates	RESA 1 Service Area	Began implemented tighter and more
		accountable security for routers in all
		six RESA 1 counties.

AREA: Personnel		
ACTIVITIES	POPULATION	COMMENTS
	SERVED	
ITST Interviews	Mercer County Schools	Interviewed and selected candidate
		for ITST Mercer 240 position.
Improvement Plan Review	RESA 1 Service Area	Evaluated Improvement Plan
		progress for staff member.
Customer Service Training	RESA 1 Service Area	Staff member completed and
		certified on customer service
		training. Training was implemented
		due to reported issues.

AREA: Special Projects and Activities		
ACTIVITIES	POPULATION	COMMENTS
	SERVED	
RESA Office Support	RESA 1 Office	Provided technical support as needed
		for all staff and trainings at the
		RESA 1 Office
SPOKES/ABE Support	RESA 1 SPOKES ABE	Provided all levels of technical
	service area	support for Adult Basic Education
		and SPOKES classes as needed.
Distance Learning Support	Mercer County Schools	Provided support and configuration
		for Polycom and LifeSizeCloud
		distance learning equipment.

RESA-I STATUS REPORT		
PROGRAM:	West Virginia Workplace Education Program-Statewide	
	(75%)	
DATE:	October 2016	
STAFF:	Tina M. White, CWDP, MSSL,	
WV Workplace Education Program		
FUNDING SOURCE:	State and Federal	

AREA: Collaboration, Education and Awareness		
ACTIVITIES	POPULATION	COMMENTS
	SERVED	
RESA 1 Staff Meeting – Attend		
RESA 1 Staff Meeting and		
special guest speaker/training as		
coordinator by Dr. Lewis.		
Region 1 Workforce	Business and industry,	
Development Board (R1	agencies and	
WDB)/Workforce Center staff	organizations, and their	
 Continuing professional 	incumbent workers	
development training for Region	throughout the State.	
1 Workforce WV Career Center		
staff; next training TBD.		
Sector Strategies Building		
Industry-Driven Partnerships		
Meeting – Participating on		
Sector Strategies team to		
collaborate with regional		
resources to identify the major		
sectors/industries within our		
service area for designing,		
supporting and carrying out		
comprehensive career pathways		
systems.		
Region 1 Opportunities in		
Action WIOA regional		
partnership meeting –		

Attended the Region 1 Oppor in Action regional partnership meeting; streamlining the regional referral process; coordination and plans for next regional information session; date TBD.

WIOA Labor Market
Information (LMI) – Met with
Jeff Green, WorkForce WV
State Governor's Office
Research and Analysis Director
for preparing Labor Market
Information (LMI) presentation
to be delivered at WVAEA
conference.

West Virginia Adult Education Association (WVAEA) Annual Conference

- Attended the WVAEA Annual Conference at Stonewall Resort Oct 16-20. Co-facilitated the *Intro to Career Pathways* preconference session; co-facilitated the *Labor Market Information* session; participate the *Poverty Simulation* workshop; attended additional workshops throughout the conference week.

WVAdultEd State Staff

Meeting – Will attend the next scheduled State Staff Meeting in Bridgeport on December 8 and 9, 2016.

Raleigh County Commission on Aging – Preparing workshop materials for facilitating staff training on *Preventing Sexual Harassment in the Workplace* and *Workplace Ethics*, *Confidentiality and Privacy* at Raleigh County Comm on Aging in November.

WV Department of Rehabilitation Services (DRS)

 Coordinating professional development training with Regional Director, Jeanette Ratcliffe, for regional DRS staff;

will facilitate workshop sessions on December 7 and 15, 2016. **New River Community and** Technical College (NRCTC), Beckley, Lewisburg, Ghent and Summersville, WV -Continuing training initiatives in collaboration with NRCTC; working with Gloria Kincaid at Summersville Campus on training project. **WV Workplace Education Program Services** – Continue sharing, delivering, facilitating and servicing WV employers through the WV Workplace Education Program offering essential skills training as requested and required, with employers such as, Raleigh County Commission on Aging, Department of Rehabilitation Services, BSS Downard, Brake Supply Company, etc. **Mercer County Workforce WV Career Center Partner Meeting** – Attend monthly Career Center Partner Meetings. **Snowshoe Career Center** Partner Meetings – Attend Pocahontas County/Snowshoe Career Center Partner Meetings/Continue coordinating training for Pocahontas County area to be delivered at the Snowshoe Career Center. **Bureau of Prisons** (BOP)/Federal Correctional **Institution (FCI) Ex-Offender** Task Force - Continue participation with quarterly Ex-offenders preparing BOP's Southern WV Exfor parole. Offender Task Force at the Beckley and McDowell FCIs, and FPC Alderson. **Bureau of Prisons** (BOP)/Federal Correctional Institution (FCI) Bring Your A **Game Training** – Continue coordinating/delivering Bring Your A Game classes for

upcoming parolees at FPC	
Alderson, and FCIs Beckley and	
Welch.	
Invoicing – Initiate invoicing for	
business and industry for	
services rendered.	

RESA-I STATUS REPORT		
PROGRAM:	WVEIS	
DATE:	October 2016	
STAFF:	Deena Tyree, Computer Operator / Susan Handy,	
	Computer Operator	
FUNDING SOURCE:	State	

AREA: AREA: DAILY BACKUPS, PROGRAM UPDATES, MONTHLY SAVES		
AND AS400 MAINTENANCE		
ACTIVITIES	POPULATION	COMMENTS
	SERVED	
Backups/Extra System Saves	All Counties	31 Daily Saves all critical data.
		Extra FMS and EMS saves and
		restores.
		Entire system saved monthly.
		Saves performed at Consolidation
		Site (RESA III)
Initializing Cartridges and Diskettes	All Counties	For use on AS400 for
		backup. Cartridges are at
		Consolidation Site (RESA III).
Program Updates/Upgrades	All Counties	All software changes and updates
		loaded at Consolidation Site (RESA
		III)
Equipment Failures	RESA 1	None to report.
Devices/Configurations	All Counties	Devices configured as needed for
		new installations or problems in all
		counties.
Phone Communication Failures	All Counties	Frontier failures in Mercer,
		McDowell. Suddenlink in Raleigh.
System Jobs/Tasks	All Counties	Control Language Programming,
		Library and Program

Maintenance. Library reorganization
completed for all
counties. Reorganized/cleaned up
save files in preparation for AS400
System Maintenance performed at
RESA III.

AREA: USER/PHONE SUPPORT		
ACTIVITIES	POPULATION SERVED	COMMENTS
Assisted All Schools on-line to WVEIS concerning all phases of software support.	All Counties	Designed various reports for all applications.
Assisted all counties on-line with EMS, HMS, FMS, FAS, SMS and WHS.	All Counties	Assisted counties with Self-Backups, Queries, Sequel, WVEIS Wow.

NARRATIVE: Assisted Users by phone, in person, system messages and emails.

AREA: IN-HOUSE DATA PROCESSING		
ACTIVITIES	POPULATION SERVED	COMMENTS
Query Design	All Counties	Designed FMS, EMS, FAS, HMS and SMS Queries for all counties online. Implementing Sequel software and security.
Database Maintenance and Development	All Counties	Printed student schedule cards, rolodex cards, and mailing labels for various schools in Raleigh County.
User Menus	All Counties	Assigned menus to users as required.
EMS, FMS, WHS, HMS, FAS Processing	All Counties	Direct Deposit generated for Raleigh County, transmitted via Internet to United Bank for Raleigh. EMS Retirement submitted electronically for Raleigh County to the Retirement Board. Bank Reconciliation completed for RESA, Raleigh, McDowell, Summers, Mercer, Monroe and Wyoming Counties.

AREA: WVEIS		
ACTIVITIES	POPULATION SERVED	COMMENTS
Set up New Users and User Assignments as requested. Deleted User ID's and Assignments as requested. Assisted WVEIS County Contact with resolving errors in order to have correct submissions	Mercer	Reset passwords as requested and assisted users as needed. Assisted schools with second month enrollment and scheduling issues. Assisted administrators and teachers with access to Educator Evaluation System on WOW.

for Second Month Enrollment,		
Special Ed & CTE. Set up New Users and User Assignments as requested. Deleted User ID's and Assignments as requested. Assisted WVEIS County Contact with resolving errors in order to have correct submissions for Second Month Enrollment, Special Ed & CTE.	Monroe	Reset passwords as requested and assisted users as needed. Assisted schools with second month enrollment and scheduling issues. Assisted administrators and teachers with access to Educator Evaluation System on WOW.
Set up New Users and User Assignments as requested. Deleted User ID's and Assignments as requested. Assisted WVEIS County Contact with resolving errors in order to have correct submissions for Second Month Enrollment, Special Ed & CTE.	McDowell	Reset passwords as requested and assisted users as needed. Assisted schools with second month enrollment and scheduling issues. Assisted administrators and teachers with access to Educator Evaluation System on WOW.
Set up New Users and User Assignments as requested. Deleted User ID's and Assignments as requested. Assisted WVEIS County Contact with resolving errors in order to have correct submissions for Second Month Enrollment, Special Ed & CTE.	Raleigh	Reset passwords as requested and assisted users as needed. Assisted schools with second month enrollment and scheduling issues. Continued with support in the process of generating report cards for 1st nine weeks. Assisted administrators and teachers with access to Educator Evaluation System on WOW.
Set up New Users and User Assignments as requested. Deleted User ID's and Assignments as requested. Assisted WVEIS County Contact with resolving errors in order to have correct submissions for Second Month Enrollment, Special Ed & CTE.	Summers	Reset passwords as requested and assisted users as needed. Assisted schools with second month enrollment and scheduling issues. Assisted administrators and teachers with access to Educator Evaluation System on WOW.
Set up New Users and User Assignments as requested. Deleted User ID's and Assignments as requested. Assisted WVEIS County Contact with resolving errors in order to have correct submissions for Second Month Enrollment, Special Ed & CTE. Deena & Susie participated in two WVEIS Staff Conference calls.	Wyoming	Reset passwords as requested and assisted users as needed. Assisted schools with second month enrollment and scheduling issues. Assisted administrators and teachers with access to Educator Evaluation System on WOW.